

Customer Service
0800 331 60 07
www.myacn.eu



United Kingdom

ACN Business – Domestic Rates

Effective May 13, 2009

Prices below are shown in pence per minute (excl. VAT). All calls are charged per second.

Calls to fixed lines *	Excl. VAT	Excl. VAT	Excl. VAT
	Day	Evening	Weekend
Local Calls	2.69	3.09	3.09
National Calls	2.69	3.09	3.09

Local and National calls are capped at 10 p (excl. VAT) for calls up to 60 minutes¹

Fixed to Mobile Calls	Day	Evening	Weekend
Fixed to all Mobile Providers in UK	9.90	10.00	10.00

Fixed to Mobile calls are capped at 25 p (excl. VAT) for calls up to 60 minutes²

Daytime..... 8:00am to 6:00pm Monday thru Friday
Evening..... 6:00pm to 8:00am Monday thru Friday
Weekend..... Midnight Friday to Midnight Sunday

Note: ¹ The price of the call will be calculated as a set-up charge of 2p and the price per minute charge until the total call price reaches 10p (including the set-up charge), the call is then capped at 10p and remains at 10 p up to a duration of one hour. After an hour the per minute charge is added to the 10p.

² The price of the call will be calculated as a set-up charge of 7p and the price per minute charge until the total call price reaches 25p (including the set-up charge), the call is then capped at 25 p and remains at 25p up to a duration of one hour. After an hour the per minute charge is added to the 25 p.

* Calls to 0845 numbers are not capped and will be charged at 0.85p per minute at the weekend, 1.29p off peak & 3.36p peak. 0870 numbers are also not capped and will be charged at 1.27p per minute at the weekend, 3.36p off peak & 6.73p peak. All prices are excluding VAT.

Rates are effective at time of print and are subject to change without notice. This Rate sheet is for guidance only and does not form part of any contract.

ACN reserves the right to change these prices.
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United Kingdom

ACN Business – International Rates (A - Z)

Effective May 13, 2009

Rates valid for calls made from UK. Prices are shown in pounds per minute, excl. VAT. Calls are charged per second. Calls are subject to a minimum call charge of 3p (excl. VAT).

Int. Destination	Rate	Int. Destination	Rate	Int. Destination	Rate
A Afghanistan	0.855	D Djibouti	0.760	L Liberia	0.760
Albania	0.380	Dominica	0.475	Libya	0.380
Albania Mobile	0.582	Dominican Republic	0.475	Liechtenstein	0.143
Algeria	0.380	E East Timor	0.570	Liechtenstein Mobile	0.345
American Samoa	0.950	Ecuador	0.855	Lithuania	0.475
Andorra	0.238	Egypt	0.665	Lithuania Mobile	0.677
Andorra Mobile	0.440	El Salvador	0.760	Luxembourg	0.048
Angola	0.855	Equatorial Guinea	0.760	Luxembourg Mobile	0.250
Anguilla	0.475	Eritrea	0.760	M Macau	0.665
Antarctica	1.140	Estonia	0.475	Macedonia (FYROM)	0.380
Antigua and Barbuda	0.475	Estonia Mobile	0.677	Macedonia (FYROM) Mobile	0.582
Argentina	0.665	Ethiopia	0.760	Madagascar	0.760
Armenia	0.570	F Falkland Islands	0.760	Malawi	0.760
Aruba	0.570	Faroe Islands	0.380	Malaysia	0.380
Ascension	0.855	Fiji	0.760	Maldives	0.760
Australia	0.067	Finland	0.048	Mali	0.760
Australia Mobile	0.304	Finland Mobile	0.250	Malta	0.190
Austria	0.048	France	0.048	Malta Mobile	0.392
Austria Mobile	0.250	France Mobile	0.250	Marshall Islands	0.855
Azerbaijan	0.475	French Guiana	0.760	Martinique	0.570
B Bahamas	0.475	French Polynesia	1.140	Mauritania	0.855
Bahrain	0.570	G Gabon	0.760	Mauritius	0.760
Bangladesh	0.190	Gambia	0.760	Mayotte	0.760
Barbados	0.475	Georgia	0.570	Mexico	0.665
Belarus	0.475	Germany	0.048	Micronesia	0.855
Belarus Mobile	0.677	Germany Mobile	0.250	Midway Islands	0.855
Belgium	0.048	Ghana	0.665	Moldova	0.570
Belgium Mobile	0.250	Gibraltar	0.238	Monaco	0.238
Belize	0.665	Gibraltar Mobile	0.440	Monaco Mobile	0.440
Benin	0.665	Greece	0.048	Mongolia	0.855
Bermuda	0.475	Greece Mobile	0.250	Montserrat	0.475
Bhutan	0.665	Greenland	0.760	Morocco	0.380
Bolivia	0.855	Greenland Mobile	0.962	Morocco Mobile	0.582
Bosnia-Herzegovina	0.380	Grenada	0.475	Mozambique	0.760
Bosnia-Herzegovina Mobile	0.582	Guadeloupe	0.570	Myanmar	0.855
Botswana	0.665	Guam	0.760	N Namibia	0.760
Brazil	0.665	Guantanamo Bay	0.855	Nauru	0.950
Brunei Darussalam	0.665	Guatemala	0.760	Nepal	0.665
Bulgaria	0.380	Guinea	0.760	Netherlands	0.048
Bulgaria Mobile	0.582	Guinea-Bissau	0.760	Netherlands Antilles	0.570
Burkina Faso	0.855	Guyana	0.760	Netherlands Mobile	0.250
Burundi	0.855	H Haiti	0.665	New Caledonia	1.140
C Cambodia	0.855	Honduras	0.760	New Zealand	0.238
Cameroon	0.665	Hong Kong	0.067	Nicaragua	0.760
Canada	0.048	Hungary	0.190	Niger	0.760
Cape Verde	0.855	Hungary Mobile	0.392	Nigeria	0.665
Cayman Islands	0.475	I Iceland	0.380	Niue	0.855
Central African Republic	0.760	Iceland Mobile	0.582	Norfolk Island	0.855
Chad	0.760	India	0.190	North Korea	1.140
Chile	0.665	Indonesia	0.570	Northern Mariana Islands	0.760
China	0.570	Iran	0.760	Norway	0.067
Christmas Island	0.855	Iraq	0.760	Norway Mobile	0.304
Cocos (Keeling) Islands	0.238	Ireland	0.024	O Oman	0.570
Colombia	0.855	Ireland Mobile	0.250	P Pakistan	0.190
Comoros	0.760	Israel	0.238	Palau	0.950
Congo	0.855	Israel Mobile	0.440	Palestine	0.238
Congo (Dem. Rep.)	0.665	Italy	0.048	Panama	0.760
Cook Islands	0.760	Italy Mobile	0.250	Papua New Guinea	0.760
Costa Rica	0.760	J Jamaica	0.475	Paraguay	0.760
Cote D'Ivoire	0.760	Japan	0.067	Peru	0.760
Croatia	0.380	Jordan	0.665	Philippines	0.570
Croatia Mobile	0.582	K Kazakhstan	0.475	Poland	0.190
Cuba	0.855	Kenya	0.760	Poland Mobile	0.392
Cyprus	0.190	Kiribati	0.950	Portugal	0.048
Cyprus (Turkey)	0.392	Kuwait	0.570	Portugal Mobile	0.250
Cyprus Mobile	0.392	Kyrgyzstan	0.475	Portugal-Azores	0.190
Czech Republic	0.190	L Laos	1.140	Portugal-Madeira	0.190
Czech Republic Mobile	0.392	Latvia	0.475	Puerto Rico	0.475
D Denmark	0.048	Latvia Mobile	0.677	Q Qatar	0.570
Denmark Mobile	0.250	Lebanon	0.665	R Reunion	0.760
Diego Garcia	1.330	Lesotho	0.760	Romania	0.380
				Romania Mobile	0.582
				Russian Federation	0.380
				Russian Federation Mobile	0.582
				Rwanda	0.760
				S Samoa (West)	1.140
				San Marino	0.285
				Sao Tome and Principe	0.855
				Saudi Arabia	0.570
				Senegal	0.760
				Serbia-Montenegro	0.380
				Serbia-Montenegro Mobile	0.582
				Seychelles	0.760
				Sierra Leone	0.760
				Singapore	0.238
				Slovakia	0.238
				Slovakia Mobile	0.440
				Slovenia	0.380
				Slovenia Mobile	0.582
				Solomon Islands	0.950
				Somalia	1.140
				South Africa	0.238
				South Africa Mobile	0.440
				South Korea	0.570
				Spain	0.048
				Spain Mobile	0.250
				Spain-Canary Islands	0.143
				Sri Lanka	0.855
				St. Helena	0.760
				St. Kitts and Nevis	0.475
				St. Lucia	0.475
				St. Pierre and Miquelon	0.475
				St. Vincent-Grenadines	0.475
				Sudan	0.760
				Suriname	0.760
				Swaziland	0.760
				Sweden	0.048
				Sweden Mobile	0.250
				Switzerland	0.048
				Switzerland Mobile	0.250
				Syria	0.665
				T Taiwan	0.570
				Tajikistan	0.665
				Tanzania	0.760
				Thailand	0.570
				Togo	0.760
				Tokelau	0.855
				Tonga	1.140
				Trinidad and Tobago	0.475
				Tunisia	0.380
				Turkey	0.190
				Turkey Mobile	0.392
				Turkmenistan	0.570
				Turks and Caicos Islands	0.475
				Tuvalu	0.855
				U Uganda	0.760
				Ukraine	0.380
				United Arab Emirates	0.570
				United States	0.029
				Uruguay	0.760
				Uzbekistan	0.475
				V Vanuatu	1.140
				Venezuela	0.760
				Vietnam	0.760
				Virgin Islands (British)	0.475
				Virgin Islands (U.S.)	0.475
				W Wake Island	0.855
				Wallis and Futuna Islands	0.855
				Y Yemen	0.760
				Z Zambia	0.760
				Zanzibar	0.760
				Zimbabwe	0.760

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.