

Customer Service
0800 331 60 07
www.myacn.eu



United Kingdom

ACN 3 – Domestic Rates

Effective January 1, 2010

Prices below are shown in pence per minute (incl. 17.5% VAT). All calls are charged per minute.

	Incl. VAT	Incl. VAT	Incl. VAT
Calls to fixed lines	Day	Evening	Weekend
Local Calls	0.00 ¹	0.00 ¹	0.00 ¹
National Calls	0.00 ¹	0.00 ¹	0.00 ¹

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile number ranges	11.98	6.99	6.99
Vodafone number ranges	11.98	6.99	6.99
O ₂ Number Ranges	11.98	6.99	6.99
Orange Number Ranges	11.98	6.99	6.99
Other Providers Number Ranges	11.98	6.99	6.99

ACN 3 - Monthly subscription fee: £4.39 (incl. 17.5% VAT)

Daytime..... 6:00am to 6:00pm Monday thru Friday
Evening..... 6:00pm to 6:00am Monday thru Friday
Weekend..... Midnight Friday to Midnight Sunday

Note: Calls (excl. calls charged per call see footnote 1 below) are subject to a call set up charge of 9.28p (incl. VAT).

¹ Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national calls are charged at 4.03p per minute. 0845 calls are 2p peak & 0.50p off peak and weekend per minute whilst 0870 calls are 4.03p peak, 1.37p off peak & 1p at the weekend per minute.

Rates are effective at time of print and are subject to change without notice. This Rate sheet is for guidance only and does not form part of any contract.

ACN reserves the right to change these prices.

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United Kingdom

ACN 3 – International Rates (A - L)

Effective January 1, 2010

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 17.5% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 9.28p (incl. 17.5% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
A Afghanistan	1.245	1.188	1.188	D Djibouti	0.941	0.898	0.898
Albania	0.475	0.423	0.423	Dominica	0.846	0.713	0.713
Albania Mobile	0.713	0.660	0.660	Dominican Republic	0.727	0.618	0.618
Algeria	0.475	0.423	0.423	E East Timor	2.157	2.104	2.104
American Samoa	1.482	1.420	1.420	Ecuador	0.941	0.898	0.898
Andorra	0.409	0.328	0.328	Egypt	0.888	0.770	0.770
Andorra Mobile	0.646	0.565	0.565	El Salvador	1.197	0.974	0.974
Angola	0.941	0.898	0.898	Equatorial Guinea	1.245	1.188	1.188
Anguilla	0.727	0.618	0.618	Eritrea	1.197	0.974	0.974
Antarctica	1.482	1.420	1.420	Estonia	0.565	0.508	0.508
Antigua and Barbuda	0.252	0.228	0.228	Estonia Mobile	0.803	0.746	0.746
Argentina	0.907	0.736	0.736	Ethiopia	1.197	0.974	0.974
Armenia	0.941	0.770	0.770	F Falkland Islands	0.941	0.898	0.898
Aruba	0.713	0.575	0.575	Faroe Islands	0.409	0.328	0.328
Ascension	0.941	0.898	0.898	Fiji	0.941	0.898	0.898
Australia	0.261	0.109	0.109	Finland	0.295	0.261	0.261
Australia Mobile	0.499	0.347	0.347	Finland Mobile	0.532	0.499	0.499
Austria	0.295	0.261	0.261	France	0.200	0.109	0.109
Austria Mobile	0.532	0.499	0.499	France Mobile	0.437	0.347	0.347
Azerbaijan	0.565	0.508	0.508	French Guiana	1.245	1.188	1.188
B Bahamas	0.727	0.618	0.618	French Polynesia	1.910	1.857	1.857
Bahrain	0.941	0.770	0.770	G Gabon	0.907	0.736	0.736
Bangladesh	0.271	0.238	0.238	Gambia	0.907	0.736	0.736
Barbados	0.252	0.228	0.228	Georgia	0.713	0.575	0.575
Belarus	0.565	0.508	0.508	Germany	0.200	0.109	0.109
Belarus Mobile	0.803	0.746	0.746	Germany Mobile	0.437	0.347	0.347
Belgium	0.200	0.109	0.109	Ghana	0.907	0.736	0.736
Belgium Mobile	0.437	0.347	0.347	Gibraltar	0.261	0.219	0.219
Belize	0.941	0.770	0.770	Gibraltar Mobile	0.499	0.456	0.456
Benin	0.907	0.736	0.736	Greece	0.152	0.109	0.109
Bermuda	0.252	0.228	0.228	Greece Mobile	0.390	0.347	0.347
Bhutan	0.755	0.713	0.713	Greenland	0.941	0.898	0.898
Bolivia	0.941	0.898	0.898	Greenland Mobile	1.178	1.135	1.135
Bosnia-Herzegovina	0.475	0.423	0.423	Grenada	0.252	0.228	0.228
Bosnia-Herzegovina Mobile	0.713	0.660	0.660	Guadeloupe	0.941	0.770	0.770
Botswana	0.907	0.736	0.736	Guam	1.245	1.188	1.188
Brazil	0.907	0.736	0.736	Guantanamo Bay	0.978	0.978	0.978
Brunei Darussalam	0.755	0.713	0.713	Guatemala	0.907	0.736	0.736
Bulgaria	0.475	0.423	0.423	Guinea	0.941	0.898	0.898
Bulgaria Mobile	0.713	0.660	0.660	Guinea-Bissau	1.482	1.420	1.420
Burkina Faso	0.941	0.898	0.898	Guyana	1.197	0.974	0.974
Burundi	0.941	0.898	0.898	H Haiti	1.121	0.903	0.903
C Cambodia	2.157	2.104	2.104	Honduras	0.907	0.736	0.736
Cameroon	0.907	0.736	0.736	Hong Kong	0.133	0.090	0.090
Canada	0.176	0.109	0.109	Hungary	0.295	0.261	0.261
Cape Verde	0.941	0.898	0.898	Hungary Mobile	0.532	0.499	0.499
Cayman Islands	0.727	0.618	0.618	I Iceland	0.475	0.423	0.423
Central African Republic	1.458	1.397	1.397	Iceland Mobile	0.713	0.660	0.660
Chad	1.482	1.420	1.420	India	0.271	0.238	0.238
Chile	0.907	0.736	0.736	Indonesia	0.736	0.732	0.732
China	0.252	0.228	0.228	Iran	1.197	0.974	0.974
Christmas Island	0.155	0.155	0.155	Iraq	1.197	0.974	0.974
Cocos (Keeling) Islands	0.170	0.170	0.170	Ireland	0.028	0.028	0.028
Colombia	0.941	0.898	0.898	Ireland Mobile	0.255	0.255	0.255
Comoros	1.245	1.188	1.188	Israel	0.565	0.508	0.508
Congo	1.245	1.188	1.188	Israel Mobile	0.803	0.746	0.746
Congo (Dem. Rep.)	0.941	0.898	0.898	Italy	0.238	0.109	0.109
Cook Islands	1.482	1.420	1.420	Italy Mobile	0.475	0.347	0.347
Costa Rica	0.907	0.736	0.736	J Jamaica	0.252	0.228	0.228
Cote D'Ivoire	1.197	0.974	0.974	Japan	0.109	0.076	0.076
Croatia	0.475	0.423	0.423	Jordan	1.169	1.007	1.007
Croatia Mobile	0.713	0.660	0.660	K Kazakhstan	0.736	0.694	0.694
Cuba	1.245	1.188	1.188	Kenya	0.907	0.736	0.736
Cyprus	0.261	0.219	0.219	Kiribati	1.482	1.420	1.420
Cyprus (Turkey)	0.261	0.219	0.219	Kuwait	0.941	0.770	0.770
Cyprus Mobile	0.499	0.456	0.456	Kyrgyzstan	0.736	0.694	0.694
Czech Republic	0.295	0.261	0.261	L Laos	1.458	1.397	1.397
Czech Republic Mobile	0.532	0.499	0.499	Latvia	0.565	0.508	0.508
D Denmark	0.214	0.109	0.109	Latvia Mobile	0.803	0.746	0.746
Denmark Mobile	0.451	0.347	0.347	Lebanon	1.169	1.007	1.007
Diego Garcia	1.910	1.857	1.857	Lesotho	0.907	0.736	0.736

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

ACN European Services Ltd.

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United Kingdom

ACN 3 – International Rates (L - Z)

Effective January 1, 2010

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Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
L Liberia	0.907	0.736	0.736	R Romania Mobile	0.803	0.746	0.746
Libya	0.475	0.423	0.423	Russian Federation	0.565	0.508	0.508
Liechtenstein	0.214	0.204	0.204	Russian Federation Mobile	0.803	0.746	0.746
Liechtenstein Mobile	0.451	0.442	0.442	Rwanda	0.941	0.898	0.898
Lithuania	0.565	0.508	0.508	S Samoa (West)	1.910	1.857	1.857
Lithuania Mobile	0.803	0.746	0.746	San Marino	0.475	0.423	0.423
Luxembourg	0.214	0.200	0.200	Sao Tome and Principe	1.482	1.420	1.420
Luxembourg Mobile	0.451	0.437	0.437	Saudi Arabia	0.713	0.575	0.575
M Macau	0.755	0.713	0.713	Senegal	1.197	0.974	0.974
Macedonia (FYROM)	0.475	0.423	0.423	Serbia-Montenegro	0.475	0.423	0.423
Macedonia (FYROM) Mobile	0.713	0.660	0.660	Serbia-Montenegro Mobile	0.475	0.423	0.423
Madagascar	0.941	0.898	0.898	Seychelles	1.197	0.974	0.974
Malawi	0.907	0.736	0.736	Sierra Leone	0.907	0.736	0.736
Malaysia	0.456	0.423	0.423	Singapore	0.209	0.166	0.166
Maldives	0.941	0.898	0.898	Slovakia	0.295	0.261	0.261
Mali	0.941	0.898	0.898	Slovakia Mobile	0.532	0.499	0.499
Malta	0.295	0.261	0.261	Slovenia	0.475	0.423	0.423
Malta Mobile	0.532	0.499	0.499	Slovenia Mobile	0.713	0.660	0.660
Marshall Islands	1.482	1.420	1.420	Solomon Islands	1.482	1.420	1.420
Martinique	0.941	0.770	0.770	Somalia	1.482	1.420	1.420
Mauritania	1.245	1.188	1.188	South Africa	0.565	0.499	0.499
Mauritius	1.197	0.974	0.974	South Africa Mobile	0.803	0.736	0.736
Mayotte	1.197	0.974	0.974	South Korea	0.755	0.713	0.713
Mexico	0.755	0.713	0.713	Spain	0.238	0.109	0.109
Micronesia	1.482	1.420	1.420	Spain Mobile	0.475	0.347	0.347
Midway Islands	2.434	2.434	2.434	Spain-Canary Islands	0.261	0.219	0.219
Moldova	0.713	0.575	0.575	Sri Lanka	0.898	0.789	0.789
Monaco	0.385	0.304	0.304	St. Helena	1.458	1.397	1.397
Monaco Mobile	0.622	0.542	0.542	St. Kitts and Nevis	0.727	0.618	0.618
Mongolia	1.458	1.397	1.397	St. Lucia	0.252	0.228	0.228
Montserrat	0.846	0.713	0.713	St. Pierre and Miquelon	0.727	0.618	0.618
Morocco	0.475	0.423	0.423	St. Vincent-Grenadines	0.727	0.618	0.618
Morocco Mobile	0.713	0.660	0.660	Sudan	0.907	0.736	0.736
Mozambique	0.941	0.898	0.898	Suriname	1.416	1.135	1.135
Myanmar	1.245	1.188	1.188	Swaziland	0.907	0.736	0.736
N Namibia	0.907	0.736	0.736	Sweden	0.200	0.181	0.181
Nauru	1.482	1.420	1.420	Sweden Mobile	0.437	0.418	0.418
Nepal	0.755	0.713	0.713	Switzerland	0.200	0.109	0.109
Netherlands	0.200	0.109	0.109	Switzerland Mobile	0.437	0.347	0.347
Netherlands Antilles	0.713	0.575	0.575	Syria	1.169	1.007	1.007
Netherlands Mobile	0.437	0.347	0.347	T Taiwan	0.755	0.713	0.713
New Caledonia	1.910	1.857	1.857	Tajikistan	0.941	0.898	0.898
New Zealand	0.337	0.252	0.252	Tanzania	0.907	0.736	0.736
Nicaragua	1.197	0.974	0.974	Thailand	0.736	0.713	0.713
Niger	0.941	0.898	0.898	Togo	1.197	0.974	0.974
Nigeria	0.736	0.694	0.694	Tokelau	1.910	1.857	1.857
Niue	1.458	1.397	1.397	Tonga	1.458	1.397	1.397
Norfolk Island	1.245	1.188	1.188	Trinidad and Tobago	0.252	0.228	0.228
North Korea	1.482	1.420	1.420	Tunisia	0.475	0.423	0.423
Northern Mariana Islands	1.197	0.974	0.974	Turkey	0.261	0.219	0.219
Norway	0.261	0.109	0.109	Turkey Mobile	0.499	0.456	0.456
Norway Mobile	0.499	0.347	0.347	Turkmenistan	0.884	0.817	0.817
O Oman	0.941	0.770	0.770	Turks and Caicos Islands	0.846	0.713	0.713
P Pakistan	0.271	0.238	0.238	Tuvalu	1.482	1.420	1.420
Palau	1.482	1.420	1.420	U Uganda	0.907	0.736	0.736
Palestine	0.565	0.508	0.508	Ukraine	0.565	0.508	0.508
Panama	0.907	0.736	0.736	United Arab Emirates	0.713	0.575	0.575
Papua New Guinea	0.941	0.898	0.898	United States	0.166	0.109	0.109
Paraguay	0.907	0.736	0.736	Uruguay	0.907	0.736	0.736
Peru	0.907	0.736	0.736	Uzbekistan	0.736	0.694	0.694
Philippines	0.755	0.713	0.713	V Vanuatu	1.482	1.420	1.420
Poland	0.295	0.261	0.261	Venezuela	0.907	0.736	0.736
Poland Mobile	0.532	0.499	0.499	Vietnam	1.458	1.397	1.397
Portugal	0.252	0.209	0.209	Virgin Islands (British)	0.727	0.618	0.618
Portugal Mobile	0.489	0.447	0.447	Virgin Islands (U.S.)	0.727	0.618	0.618
Portugal-Azores	0.261	0.219	0.219	W Wake Island	2.434	2.434	2.434
Portugal-Madeira	0.261	0.219	0.219	Wallis and Futuna Islands	1.900	1.805	1.805
Puerto Rico	0.551	0.475	0.475	Y Yemen	1.197	0.974	0.974
Q Qatar	0.941	0.770	0.770	Z Zambia	0.907	0.736	0.736
R Reunion	0.941	0.898	0.898	Zanzibar	0.907	0.736	0.736
Romania	0.565	0.508	0.508	Zimbabwe	0.907	0.736	0.736

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